



Our Customer Satisfaction Promise

We want you to love your build as much as we love doing it!

That is why, as well as being Licensed Builders and offering a Master builders Warranty, we also promise the below;

Genuine Relationship:

Being a small company, we are able to truly get to know our clients. We think this is a huge advantage and something that sets us apart. We will be spending time in and around your home, being able to have a genuine relationship, ensures trust, open communication and plenty of laughter. We continue to keep in touch with many of our previous clients because we simply love it, we enjoy the relationships we build and we genuinely care about you, your plans, your family and your home! This is a promise!

Personal Workmanship:

We take pride in what we do and think of it as an art. We promise to produce results we are all proud of. As LBPs we have trained hard in our field and continue to upskill. Our team are full of likeminded people, who all take pride in their work and produce superior results.

Subcontractors:

We have hand selected subcontractors that we know and trust! You can rest assured knowing that anyone who is involved in your job, will have a high calibre of work, be licensed in their field and be just as friendly and genuine as us!

Communication:

We promise to always have an open line of communication. You will know what is taking place at your job, including who will be on site that day, there won't be any surprises. We will keep you updated through calls, emails or texts.

On Time and on Budget:

We promise do everything possible to keep to our agreed completion date.

In the event that a problem outside our control causes a delay we guarantee to give you an updated schedule as soon as possible and to do everything possible to return to the original schedule. We also work hard to keep to your budget and inform you of any changes that may occur well in advance. We work hard to find you the best price for materials, giving you savings wherever possible!

TaylorMade Residential Ltd wants your experience to be hassle-free and enjoyable. Call us for a free quote, or to simply discuss your ideas, and you will see for yourself what sets us apart.

Mike Parker & Tim Taylor

Directors

